

FREQUENTLY ASKED QUESTIONS

What is included with my Session Fee?

A Session fee covers the cost of the time and labor involved in creating and personalizing your custom images. It does NOT include the School Publishing Fee, finished portraits or proofs. Session Fees are due at the time of the session, except for our LifeStyle session fee, which is due at the time of booking.

What is the School's Yearbook Fee?

The School's yearbook Fee is collected for your school. O'Connor Photography does not keep the publishing fee.

When Will I see My Images?

2-3 weeks after your session you will receive an email to the address you provided when you signed in at our studio. That email message will include a link to your secure online web gallery. There you may view the images from your session and place an order. We suggest ordering in the studio or over the phone to get the best value and to take advantage of our current specials.

What is the E-commerce Fee online?

The E-commerce Fee is required to cover the cost of having your images online as a convenience for ordering.

Can I make my Yearbook choice online?

No. Please call our studio at 661-257-3838 and give us your choice for the yearbook over the phone. This way we can confirm with you directly to ensure the correct image gets into the yearbook.

What if I don't get my yearbook choice called in by the deadline?

If we do not receive a call with your yearbook choice by the deadline, our studio will submit an image to the school yearbook staff on your behalf. If you get photographed by us during the summer and in the fall before the deadlines you WILL be in the yearbook. If you are photographed in the winter or spring by our studio, there is no guarantee your image will make it into the yearbook.